

Corrigendum No. BEPC/TRP/2023/.....7529 Date 04.12.2023

e-Tender Reference No. BEPC/TRP/2023/7311, Dated 18.11.2023

(e-Tender ID : 47793)

दिनांक 28.11.2023 को अपराह्न 04:30 बजे से सम्पन्न प्री-बीड की बैठक (ऑनलाइन) की कार्यवाही।


इस कार्यालय के द्वारा प्रकाशित e-Tender Reference No. BEPC/TRP/2023/7311, Dated 18.11.2023 (e-Tender ID : 47793) तथा RFP की कंडिका 3.5 के आलोक में निम्नांकित एजेन्सी/फर्म के द्वारा इस कार्यालय को प्री-बीड पृच्छा (Query) ई-मेल के माध्यम से उपलब्ध कराया गया तथा उनके प्रतिनिधियों द्वारा दिनांक 28.11.2023 को अपराह्न 04:30 बजे से आहूत प्री-बीड की बैठक (ऑनलाइन) में भाग लिया गया।

Sl. No	Name of Agency / Firm
1	Wishtel Pvt. Ltd.
2	Ossify Industries Private Limited
3	Mr. Manvendra Singh, Teleecare Network India Private Limited (ZEN Mobile)
4	Payel Saha, M/s Samsung India Electronics Pvt. Ltd.
5	Datamini Technologies (India) Limited.
6	Pinkal Jayswal, ArMee Infotech Pvt. Ltd.
7	Kaushik Mitra, Chief of Technology & Business, Logical Learning Company Pvt. Limited
8	Umashankar Dubey, Regional Manager- East Acer India Pvt. Ltd
9	TimesPro, G-02, 18th floor, Lotus Corporate, Park, CTS no.185/A , Graham Firth Compound, Western Express Highway, Goregaon East, Mumbai 400063, India.
10	Ashish Kumar Jha, Agmatel India Pvt. Ltd.
11	Avinash Singh Metavisio Computing India Pvt Ltd
12	Himanshu Shekhar, Extramarks
13	Gaurav Garg, Deputy Manager, Lava International Limited, Mobile No. 999908058 Email id- Gaurav.garg@lavainternational.in
14	Mahabir Prasad Dobriyal, Manager, HMD Global (Nokia), Mobile 9210851819.
15	Rohit Katiyar M/s Geeken Seating Collection Pvt. Ltd.
16	Surabh Sharma, Manager Sales - Govt Denpro Technologies Pvt. Ltd.
17	Krunal Baldaniya Earth Syscom Pvt. Ltd
18	Vistar Vision
19	TCIL, New Delhi



दिनांक 28.11.2023 को आहूत प्री-बीड की बैठक में सम्मिलित एजेन्सी/फर्म के प्रतिनिधियों द्वारा बारी-बारी से अपने पृच्छा को रखा गया। एजेन्सी/फर्म से प्राप्त पृच्छा (Query) पर Clarification-cum-Corrigendum-1 का विवरण संलग्न है।

प्री-बीड की बैठक (ऑनलाइन) में हुए विमर्श तथा e-Tender Reference No. BEPC/TRP/2023/7311, Dated 18.11.2023 (e-Tender ID : 47793) के आलोक में एजेन्सी/फर्म से प्राप्त पृच्छा (Query) पर तैयार Clarification-cum-Corrigendum-1 के आधार पर सम्यक् विचारोपरांत Corrigendum-1 (अनुलग्नक- 1) के अनुसार RFP के Clause में संशोधन से संबंधित प्राप्त सुझावों को स्वीकार किये जाने का निर्णय लिया गया।


4.12.23

प्रशासी पदाधिकारी,
बिहार शिक्षा परियोजना परिषद्

CORRIGENDUM - I

Bihar Education Project Council

RFP for Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package Bid Ref.

No.BEPC/TRP/2023/7311Dated 18.11.2023

(e-Tender Id 47793)

Sl. No.	RFP Document Reference (Number/ Page)	Content of RFP			After pre-bid amendment made in Content of RFP		
		Description	Service Level	Applicable Penalty	Description	Service Level	Applicable Penalty
1	RFP 5.7 Service Levels and Penalty Terms Page 22	Supply and complete acceptance testing for 100% of the ordered quantity at all locations of device(s) within 75 days of issuance of LOI/ Work Order by the BEPC.	75 days After 75 days & onwards	No Penalty 0.5 % (the value of undelivered and / or not accepted quantity) per week or part thereof, for every subsequent week.	Supply and complete acceptance testing for 100% of the ordered quantity at all locations of device(s) within 90 days of issuance of LOI/ Work Order by the BEPC.	90 days After 90 days & onwards	No Penalty 0.5 % (the value of undelivered and / or not accepted quantity) per week up to maximum 10% of project value.
2	6.1 Minimum Technical Specifications: Tab Specification - OEM Eligibility Criteria Buller No. 3 (Page No 26)	The OEM of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years.					
		The OEM of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years.			The OEM of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU/Pvt. Ltd Company in last 3 Financial Years.		





RFP for Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package Bid Ref.

No.BEPC/TRP/2023/7311Dated 18.11.2023

(e-Tender Id 47793)

Sl. No.	RFP Document Reference (Number/Page)	Content of RFP	After pre-bid amendment made in Content of RFP
3	6.1 Minimum Technical Specifications: Tab Specification Point No. 1 (Page No 26)	Operating system	Android 10 or latest
4	6.1 Minimum Technical Specifications: Tab Specification Point No. 2 (Page No 26)	CPU	Up to 2GHz, Quad Core or better
5	6.1 Minimum Technical Specifications: Tab Specification Point No. 3 (Page No 26)	RAM	4GB or more
6	6.1 Minimum Technical Specifications: Tab Specification Point No. 4 (Page No 26)	Flash Memory	64 GB or more
7	6.1 Minimum Technical Specifications: Tab Specification Point No. 5 (Page No 26)	Extended micro SD	Up to 256 GB
8	6.1 Minimum Technical Specifications: Tab Specification Point No. 11 (Page No 26)	Resolution	1280x800 IPS Panel with at least 350 NIT Brightness





**RFP for Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package Bid Ref.
No.BEPC/TRP/2023/7311Dated 18.11.2023
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Sl. No.	RFP Document Reference (Number/Page)	Content of RFP	After pre-bid amendment made in Content of RFP
9	6.1 Minimum Technical Specifications: Tab Specification Point No. 17 (Page No 26)	I/O interface: 1*Earphone 3.5mm 1*5pin Micro USB Interface 1*Micro SD Socket 1*SIM Socket	I/O interface: 1*Earphone 3.5mm 1* 5 pin Type C USB interface 1*Micro SD Socket 1*SIM Socket
10	6.1 Minimum Technical Specifications: Tab Specification Point No. 22 (Page No 26)	Certifications ISO 9001, ISO 20000-1, ISO 14001, BIS, CE, RoHS, CB, EPR, SAR, ISO 27000, SA 8000 & EPR	Certifications ISO 9001, ISO 20000-1, ISO 14001, BIS, ISO 27000,
11	6.1 Minimum Technical Specifications: Technical Specification Mobile Device Management (MDM) Point No.1 (Page No 27)	Capability to deploy and upgrade MDM On Premises/Cloud /Private Cloud and should have capability to allow the users to raise queries, grievances and track till it is resolved.	"Capability to deploy and upgrade MDM on Premises/Cloud /Private Cloud and should have capability to allow the users to raise queries, grievances and track till it is resolved OR Bidder shall provide an escalation matrix with contact numbers and email addresses for raising queries, grievances and tracking till it is resolved."
12	4.1 Pre-Qualification Criteria Sl. d (Page No 15) Net worth	Specific Requirement The company must be positive net worth in last three financial years ending with 31st March 2023 (i.e., 2020-2021 & 2021-2022, 2022-2023). Documents Required Certificate from CA	Specific Requirement The net worth of the bidder in the last three financial years, (as per the last published audited balance sheet) should be positive. The bidder should be profitable and should not be in loss in last three years (as per the last published audited balance sheet) i.e. 2020-21, 2021-22, 2022-23. Documents Required Certificate from CA







RFP for Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package Bid Ref.

No.BEPC/TRP/2023/7311Dated 18.11.2023

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Sl. No.	RFP Document Reference (Number/ Page)	Content of RFP	After pre-bid amendment made in Content of RFP
13	<p><u>Add New</u> in Minimum Technical Specifications: Technical Specification Mobile Device Management (MDM) Point No.9 (Page No 27)</p>	<p>Two 24x7 Toll Free Helpdesk no.- (manned support, IVR shall not be accepted) operational in min. 2 languages Hindi & English</p>	<p>OEM of the tablet should have at least Two 24x7 Toll Free Helpdesk no.- (manned support, IVR shall not be accepted) operational in min. 2 languages Hindi & English. Toll Free nos. should be indicated on OEM website. OEM should have their own Android service application wherein details of toll-free no. should be mentioned. OEM should have on Android Service Application having the following 3 features in the Service App a. Service Centre Locator, b. Book a repair, c. Feedback</p>
14	<p><u>Add New Para</u> in Scope of work</p>	<p>The Bidder shall provide the MIS of supplied items with respect to its functionality and uses on daily/weekly/ monthly basis as and when required by the BEPC.</p>	
15	<p><u>Add New Para</u> in Scope of work</p>	<p>The Bidder shall note that the proposed Tab with the specifications (As per RFP) must not have been banned/prohibited/forbidden by any Govt. organization i.e. Central or State level/Gem/PSUs/Esicse/Custom/Govt. Autonomous Body etc. The product must be in widely acceptable among masses and prevalence in the society.</p>	

ADMINISTRATIVE OFFICER

BEPC




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PRE BID CLARIFICATION -CUM-CORRIGENDUM - I

Bihar Education Project Council, Patna

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BEP/CTRP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
1	Wishet Pvt. Ltd.,	6.1 Minimum Technical Specifications & Page No 26	Average OEM Turnover should be minimum 100 Cr for last 3 Years	Wishet an MSME registered OEM and also we have due acceptance from Android as credible partner in the Android and Tablet pc's ecosystem, being an local Indian start up brand in hardware we cannot get turnover to such high tune by only making tablet pc's due to its limited market, where as International brand turnover are high based on their multiple product line and not limited to tablet pc's which is not a fair comparison. We hence request the department to kindly reconsider the OEM turnover clause and offer exemption on the same for MSME manufacturers for making it a fairground for young players like us with due credibility and product quality similar to international brands. We bring in our experience high quality products and unmatched services. We look forward for working on this project and creating a new space for Indian brand	Kindly refer Turnover Exemption under MSME: Page no 3 Point No-2 https://dpe.gov.in/sites/	As per RFP
		6.1 Minimum Technical Specifications & Page No 26	The OEM of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years	We Wishet, an MSME registered OEM, often operates with limited resources and capacities. The specified order quantity may be challenging for us to fulfill, and removing this requirement would acknowledge the resource constraints of MSMEs, making it more feasible for us to participate in the bidding process. MSMEs, establishing a track record with government contracts can be a significant challenge. Removing the clause would provide a fair opportunity for emerging MSMEs to enter the market, fostering competition and innovation.	Kindly refer Experience Exemption under MSME: Page no 3 Point No-2 https://dpe.gov.in/sites/default/files/relaxation_of_norms.pdf	As per RFP
		6.1 Minimum Technical Specifications & Page No 26	Certifications CE, CB, SA 8000	Allow Indian certificate for MII, we kindly request the department to remove the requirement for foreign certificates for our products. It has come to our attention that our products are required to obtain foreign certificates such as the CE, CB and SA 8000 certifications, despite the fact that we do not supply our products in the international market. As we exclusively cater to the domestic market, these international certificates bear no relevance to our operations. We would like to highlight that as per the regulations framed by the Ministry of Micro, Small and Medium Enterprises (MSME) in India, certain benefits and exemptions are provided to MSME holders, including the exemption from foreign certifications. We kindly request the department to consider our representation and revoke the requirement for foreign certificates that are solely applicable to the international market. We assure you that our products adhere to all relevant Indian standards and regulations, ensuring their safety, reliability, and compliance within our jurisdiction. Or we have CE, CB and SA 8000 certificates in compliance, so we request to accept these certificates.	Kindly refer Foreign Certificate Exemption Clause- Page No 7 Point No.- e- https://www.metr.gov.in/	Please refer corrigendum - 1 attached with this clarification
		6.1 Minimum Technical Specifications & Page No 26	I/O interface: 1 *5pin Micro USB Interface	Allow 5 Pin Type C USB interface: USB Type-C connectors are designed to be more durable than Micro USB connectors, which can be more prone to wear and tear over time	USB Type-C supports faster data transfer rates and charging speeds compared to Micro USB	Please refer corrigendum - 1 attached with this clarification

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Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BE/PT/RP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
2	Ossify Industries Private Limited	6.1 Minimum Technical Specifications	Average OEM Turnover should be minimum 100 Cr for last 3 Years. OEM should have presence in India for more than 10 years.		We kindly request the Tender Inviting Authority to consider a minimum average turnover of 40 Crore by the Original Equipment Manufacturer (OEM) over the last three financial years. We kindly request the Tender Inviting Authority to consider that the OEM has been in existence for a minimum of 5 years in India as of the date of this tender. Supporting documents are to be uploaded accordingly.	As per RFP
3	Mr. Manvendra Singh from Telecare Network India Private Limited (ZEN Mobile)	15. PRE QUALIFICATION CRITERIA	1. The bidder must have valid ISO 9001 & ISO 14001 Certificate as on date of submission of this RFP.	It should be for Bidder/OEM	Kindly consider that the bidder/OEM should have a valid ISO 9001 & ISO 14001 Certificate as of the date of submission of this RFP. Your attention to this requirement is appreciated.	As per RFP
		16. PRE QUALIFICATION CRITERIA	3. The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount {120,00,00,000/- (One Twenty Crores Only)} OR Two projects of similar nature in system integration) not less than the amount {90,00,00,000/- (Ninety Crores Only)} OR Three projects of similar nature in system integration) not less than the amount {60,00,00,000/- (Sixty Crores Only)} "similar Nature" is defined as: Supply, Installation & Commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/Organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. All the components should be included in a single PO.	Kindly consider that the Bidder/OEM has experience in deploying IT equipment for both Public listed and Private Limited companies over the past five years. Your attention to this matter is appreciated.	Kindly consider that the Bidder/OEM has experience in deploying IT equipment for both Public listed and Private Limited companies over the past five years. Your attention to this matter is appreciated.	As per RFP
26.		Minimum Technical Specifications	6. ISO 9001, ISO 20000-1, ISO 14001, BIS, CE, ROHS, CB, EPR, SAR, ISO 27000, SA & EPR	Kindly remove the CE, CB/UL, ISO 27000 and SA 8000	Kindly request the removal of the CE, CB/UL, ISO 27000, ISO 20000-1 and SA 8000 certificates. According to Indian standards, only BIS, SAR, and ROHS certifications are required for this product. CE and CB/UL are specific to European certification standards. Additionally, SA 8000 is not necessary for this particular product.	Please refer corrigendum - 1 attached with this clarification

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BEPC/TRP/2023/7311 Dated 18.11.2023)
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Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		Page No.26 and Sr.No.1.Minimum Technical Specifications	The OEM of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years.	The OEM/Bidder should have successfully fulfilled a minimum of one order, comprising at least 10% of the total bid quantity, either directly or through its partner, for any Central/State Government, PSU, or Private Limited company in the last five financial years. Your consideration of this requirement is greatly appreciated.	The OEM/Bidder should have successfully fulfilled a minimum of one order, comprising at least 10% of the total bid quantity, either directly or through its partner, for any Central/State Government, PSU, or Private Limited company in the last five financial years. Your consideration of this requirement is greatly appreciated.	Please refer corrigendum - 1 attached with this clarification
4	Payel Saha Samsung	RFP, 6.1 Minimum Technical Specifications, Page no: 26	Operating System – Android 10 or latest	CPU – Up to 2GHz, Quad Core or better	Please note that as per Google's policy, tablets tend to receive support for the devices with current OS version and n-1 wherein n is the current OS version. Hence, Google currently releases regular updates and patches for Android 13 and 14. Tablets running on Android 10 will never receive regular Android updates, unlike Tablets which have Android 13/14. Hence, we request the Department to please ask for – "Operating System, Android 13 or latest"	Please refer corrigendum - 1 attached with this clarification
		RFP, 6.1 Minimum Technical Specifications, Page no: 26	Resolution - 1280x800 IPS Panel with at least 350 NIT Brightness	IPS-LCD display panels and TFT LCD display panels are both equivalent and leading technologies. Samsung manufactures TFT LCD display panels globally, whereas LG manufactures IPS LCD display panels. Neither TFT LCD display panels nor IPS LCD display panels are obsolete technologies nor one is better than the other. The Department can verify that Samsung is the Global leader in Market Share in Display market. By asking for IPS display panels, only one brand will qualify the bid while India's top leading brand like Samsung will not be able to participate. Hence, we request the Department to kindly remove this highly restrictive clause of certain types of display panels and ask for – "Resolution: 1280 x 800 TFT/IPS / LCD Panel with at least 350 NIT Brightness"	Quad Core processors are outdated and not good for multitasking. Currently, the market has shifted to Octa Core Processors which have 2 sets of cores – 4 + 4 cores each or 6 + 2 cores. This allows for multi-threading where one set of cores are dedicated to high performance while the other set of cores are dedicated for high efficiency. In case any application demands higher processing requirement and parallel execution capacities, the processor would engage all the eight cores. However, for applications which do not require a high processing power, the processor would only engage one set of cores. This also improves the battery backup time of the device and lowers the instances of devices heating up. Current applications are designed for multi-threading octa core processors. Hence, we request the Department to kindly ask for – "CPU: Up to 2GHz, Octa Core or better."	Please refer corrigendum - 1 attached with this clarification
		RFP, 6.1 Minimum Technical Specifications, Page no: 26	I/O interface – 1*5pin Micro USB		Please note that Micro USB is old technology and slower and all the devices today have shifted to Type C. The micro USB converter faces multiple failures and doesn't provide a level playing field to OEMs with Type C USB ports. Additionally, the symmetric design of Type-C USB minimizes the risk of damage compared to Micro USB while inserting and thus increases the longevity of the devices. Even Mealy suggest that Tablets should have Type C USB port. Hence, we request the Department to kindly ask for – "I/O Interface: Type-C USB port"	Please refer corrigendum - 1 attached with this clarification

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Sl. No.	Name of Firm	Bidding Document Reference (Number/Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		RFP, 6.1 Minimum Technical Specifications, Page no: 26	Certifications - ISO 9001, ISO 20000-1, ISO 14001, BIS, CE, ROHS, CB, EPR, SAR, ISO 27000, SA 8000		Please note that SA 8000 is a certificate for Social Accountability International which ensures that the OEM conducts business in a way that is fair and decent for workers and demonstrates their adherence to the highest social standards. We would like to inform that SA 8000 is not an industry standard certificate and does not test the devices for quality or safety. Asking for this certification is in no way pertinent to the procurement and favours only a single brand and its bidder who has this certificate. Please note that ISO 27000 certification includes all the set of certifications that fall under ISO 27000. The Department can instead ask for ISO 27001 certificate which is an international standard for information security. We would also like to inform the Department that all the Buyers usually ask for ISO 27001 certificate. Please note that ISO 20000-1 certification is to certify service requirements and does not pertain to the supply of Tablets. These certificates are restricting our participation in the bid. Hence, please amend the clause to - "Certifications: ISO 9001, ISO 14001, ISO 27001, BIS, CE, RoHS, CB, SAR & EPR"	Please refer corrigendum - 1 attached with this clarification
		RFP, 5.5 Warranty, Page no: 21 And RFP, 6.1 Minimum Technical Specifications, Page no: 26	All the equipment supplied under this RFP must have 3 Years warranty And 1-year standard OEM Carry in warranty or 2 Years (Not more than that)		In the RFP, the Department has asked for 3 years warranty under warranty whereas it has been mentioned as 1-year standard OEM Carry in warranty or 2 Years (Not more than that) under Technical Specifications. We would like to inform the Department that all the OEMs provide a warranty of 1 year for tablet including battery. Asking for 3-year warranty can lead to OEM transferring the extra cost required to provide the additional warranty to the quotation price. This would increase the cost for the Department. Hence, we request the Department to kindly ask for - "One (01) Year Standard Carry-In Warranty Including Battery from the OEM"	As per RFP
		RFP, 6.1 Minimum Technical Specifications, Page no: 27	Technical Specification Mobile Device Management (MDM) Capability to deploy and upgrade MDM on Premises/cloud /Private cloud and should have capability to allow the users to raise queries, grievances and track till it is resolved.		We would like to inform that a portal which tracks the status of queries and grievances lacks accountability unlike an escalation matrix as the user may not be able to know the status of the resolution unless it is timely updated or may not know whom to reach out to in case their issues are not resolved. We would like to propose Department to kindly allow bidders to offer an Escalation Matrix with contact details and email addresses for the users to raise any queries & grievances. This will allow the user to reach out easily in case of any query or grievance. Similarly, it would allow the bidder's technical team to reach out to each individual user via email and phone call regarding the status of their query and grievance. An Escalation Matrix also allows users to reach out to the bidder in case they are facing any delays in resolution of their device from the OEM service centre. Escalation Matrix is a standard ask for tenders for tablets and smartphones as it allows for better and quicker resolution of the users' grievances. Hence we request the Department to kindly ask for - "Capability to deploy and upgrade MDM on Premises/Cloud /Private Cloud and should have capability to allow the users to raise queries, grievances and track till it is resolved OR Bidder shall provide an escalation matrix with contact numbers and email addresses for raising queries, grievances and tracking till it is resolved."	Agreed

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BEPC/TRP/2023/7311 Dated 18.11.2023)
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Sl. No.	Name of Firm	Bidding Document Reference (Number/Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		RFP 6.1 Minimum Technical Specifications. Page no: 27 RFP.	Technical Specification Mobile Device Management (MDM) MDM should have capabilities to push policies and configurations on the basis of Geo Fencing, Wifi Fencing & Time Fencing; apply combination of all 3 fences in single configuration with AND/OR relation between the fences		Wi-Fi fencing feature allows the Department to apply policy restrictions under which the device's MDM profiles will only work when it is connected to certain Wi-Fi Connections. But this is based on the condition that the device is within the range of the Wi-Fi connection and receives a good signal strength. As you may know, Wi-Fi access is generally limited to 30 to 100 meters and its signal strength is affected by walls. Hence, if in case the device receives a weaker signal or is out of the range of the Wi-Fi signal, the Wi-Fi fencing restrictions will not be consistent and profile fallback may be delayed. In case of devices with LTE functionalities, the devices will fall back to the best available connectivity, fluctuating between networks, and thus creating a conflict with the Wi-Fi fencing policies. Hence, we suggest BEPC to opt for Geo Fencing & Time Fencing as it provides a wider scope of positioning. Hence, we request the Department to kindly ask for - "MDM should have capabilities to push policies and configurations on the basis of Geo Fencing & Time Fencing; apply combination of the two fences in single configuration with AND/OR relation between the fences."	As per RFP
		6.1 Minimum Technical Specifications, Page no: 27	Technical Specification Mobile Device Management (MDM) MDM should manage website blocking on basis of website category, keywords, blocking, specific URL, blocking, and MDM should have website whitelisting/blacklisting capabilities with browsing and phishing protection		Please note that keyword-based blocking can't be possible as it restricts other innocuous websites that share the same keyword. Instead, the Department can provide specific URLs that it wants to block to the bidder which ensures that only the identified websites are restricted. This method offers better control over the content that is blocked and allows for more precise searching. URLs for blocking offer a more accurate and efficient way to control access to websites without affecting unrelated, legitimate sites. Hence, we request the Department to kindly ask for - "MDM should manage website blocking on basis of specific URL blocking, and MDM should have website whitelisting/blacklisting capabilities with browsing and phishing protection"	As per RFP
		RFP 4.2 Technical Evaluation Criteria, Page no: 17	To qualify the technical evaluation stage, the bidder must score a minimum of 75 marks.		We would like to inform the Department that the procurement is for Supply of Goods i.e., Tablets. The technical evaluation criteria mentioned in the RFP is QCBS (Quality and Cost Based Selection) which is used in tenders related to services. However, there are no service components in this tender. We would also like to inform the Department that the given evaluation methodology is not applicable for tenders pertaining to supply of goods like tablets as the product needs to meet the given technical specifications given by the Buyer Department to be qualified in the technical round. As per order of DOE vide OM F.1/1/2021-PPD dated 29th October 2021, the current procurement does not qualify for QCBS evaluation. Please note that multiple states and their Education Departments are procuring Tablet Computers wide standard Supply of Goods bids for Tablet Computers and use Total Value Wise Evaluation method. Hence kindly remove the given technical evaluation criteria.	As per RFP
		RFP 7.7 Page no. 34 RFP 7.8, Page No 35 RFP 7.9 Page no. 36 RFP 7.10 Page no. 37	Proposed solution, propose of work No plan, team composition, deployment of personnel		Kindly note that proposed solution, proposed work plan, team composition and deployment of personnel are asked for service bids. It will be difficult for any bidder to provide a proposed work plan at this stage of bid. Hence, we request the Department to kindly remove these irrelevant clauses.	As per RFP

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Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		RFP 4.1 Pre-Qualification Criteria, Point no: g), Page no: 16	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount ₹120,00,000/- (One Twenty Crores Only) OR Two project of similar nature in system integration of less than the amount of Rs. 90,00,000/- (Ninety Crores only) OR Three projects of similar nature in system integration of less than the amount of Rs. 60,00,000/- (Sixty Crores only)		We would like to inform that asking for technical capability of both Bidders / OEMs (themselves or through their Resellers) experience allows OEMs to participate with new bidders who have showcased capability to complete the project requirements. Additionally, success of a project is highly dependent on the OEM as they are the manufacturers of the goods and provide after sales services along with spare parts. A few OEMs participate in bids on their own while many OEMs including Samsung always participates in bids through resellers. Such resellers may not necessarily participate in every bid based on their geographic presence. Moreover, GeM portal, one of the largest procurement platforms in India, also takes cognizance of this fact and hence allows OEMs to provide the project experience of their own participation or projects where they have participated through their resellers. Hence, kindly ask for - "The Bidder / OEM (themselves or through reseller(s)), must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount ₹60,00,000/- (Sixty Crores Only) OR Two projects of similar nature in system integration not less than the amount ₹45,00,00,000/- (Forty Five Crores Only) OR Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crores Only)" We would also like to inform that the Department should limit the definition of	As per RFP
		RFP 4.1 Pre-Qualification Criteria, Point no: e), Page no: 15	Similar nature is defined as supply, installation and commissioning of IT hardware i.e. Desktop/Laptop/TAB/ Any other IT equipment in reputed schools/colleges /Universities/organisation under State Govt./Central Govt./PSUs/Autonomous body in last five years. Purchase order (PO) should be in the name of bidder only.		"Similar Nature" to Tablets and Smartphones in the bid. Both Tablets and Smartphones operate on Android OS while devices such as laptops and desktops use Windows OS and they significantly differ from Smartphones and Tablets in their use cases. Moreover, the Department has also allowed IT Hardware /Equipment which encompasses LAN, servers, workstations etc. Hence, please amend the clause to - "Similar Nature is defined as: Supply, Installation & Commissioning of IT Hardware i.e., Tablets / Smart Phones in Reputed Schools/Colleges/Universities/Organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder/OEM."	As per RFP
		RFP 3.9 Bid Security, Point no: a), Page no: 10	Bidders shall submit, along with their Bids, EMD of INR 300 lacs (Three Crores only) in the form of DD/Bank Guarantee issued by any Scheduled bank.		Please note that ISO 9001 is the standard certificate asked from bidders in all the tenders. Majority of the bidders do not have ISO 14001 certificate thus not allowing them to participate in the bid. Hence, we kindly request the Department to remove the clause asking for ISO 14001 certificate from the bidders. We would like to inform the Department that in the RFP, the Department has asked for EMD amount of 300 Lakhs which is a large amount. A high EMD would result in the bidders to transfer the high interest to quotation amount, thus in turn resulting in a higher procurement cost. Hence, we request the Department to kindly change the EMD amount to - "EMD - INR 25 Lakhs"	As per RFP

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		RFP, 3.22 Performance Bank Guarantee, Page no. 14	"The successful bidder must furnish an unconditional and irrevocable bank guarantee / demand draft, in a format acceptable to BEPC, GOB valid for the contract term, of a value equivalent to 5% of the contract value within 07 days of award of Letter of Intent (LOI)."		We would like to inform the Department that a high ePBG of 5% incurs a significant interest cost to the seller, which is likely to be reflected in the quotation price. The latest amendment in the Order No.F.1/2/2023-PPD Dated 03 rd Apr 2023, released by the Department of Expenditure states that Performance Security should be for an amount of three to ten per cent (3-10%) of the value of the contract. We would like to inform that for this project, which pertains to the supply of goods, a 3% Performance Security is not only adequate but also aligns with the Department of Expenditure's acknowledgement of the reservation of 3% for goods, including Tablet Computers. Asking a 5% ePBG would lead to an additional 2% being added to the quotation price, potentially increasing the overall cost for the Buyer Department. Hence, we request the Department to kindly ask for - "The successful bidder must furnish an unconditional and irrevocable bank guarantee / demand draft, in a format acceptable to BEPC, GOB valid for the contract term, of a value equivalent to 3% of the contract value within 07 days of award of Letter of Intent (LOI)."	As per RFP
	RFP, 4.1 Qualification Criteria, Point no: b), Page no: 15	Pre-		The bidder must be a company registered in India under Indian Companies Act 1956/2013 and must have GST registration & up-to-date Income Tax Return, PAN Number as on 31st March 2022 and must be having business operations in India for the last ten years as on 31st March 2022. Note: - Consortium or subletting of any kind shall not be acceptable for this project. Any deviation would lead to disqualification or termination of the same.	We request BEPC to kindly allow bidders who are either registered under Companies Act/ Partnership Act/ Proprietorship. Additionally, we would like to inform that GeM portal, one of the largest procurement platforms in India, was launched in 2016 and since then many new and capable bidders have registered their businesses. The current clause of asking for bidder's business operations for ten years is highly restrictive to such new and upcoming bidders. Hence, kindly allow Bidders who have business operations in India for last five years which will open up the bid for participation from newer bidders. Hence, we request the Department to ask for - 1. The Bidder should be registered under Companies Act, 1956/2013 or Partnership Act 1932 in India / Proprietorship in India and must be having business operations for last five years as on 31st March 2023. To be submitted: Self-certified Certificate of Incorporation / Partnership Deed/ Declaration regarding Proprietorship along with copy of PAN and GST Note: - Consortium or subletting of any kind shall not be acceptable for this project. Any deviation would lead to disqualification or termination of the same.	As per RFP
	RFP, 4.1 Qualification Criteria, Point no: c), Page no: 15	Pre-	The bidder should have an average annual turnover of INR 150 Crores in last 3 audited financial years (2020-2021 & 2021 - 2022, 2022-2023)		The current bid has asked for average annual turnover of Bidder as INR 150 Crore for the last three FY. Please note that asking for INR 150 Crores as average annual turnover is a highly restrictive clause. This would qualify only 2 or 3 bidders from the industry who have extensive experience of supplying tablets and smartphones. In order to ensure that a large number of bidders can participate in the bid, please reduce the average annual turnover of INR 100 Cr. Hence kindly amend the clause to - "Sales Turnover in system Integrator: The bidder should have an average annual turnover of INR 100 Crores in last 3 audited financial years (2020-2021, 2021-2022 & 2022-2023)"	As per RFP

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
	RFP, 5.3 Insurance, Page no: 20	The Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package, is to be fully insured against any loss or damage caused to it including theft, burglary, fire or any physical damage. The period of insurance shall be from the date of Final Acceptance Test (FAT) till the end of contract. The insurance document should be submitted to The State Project Director, Bihar Education Project Council.	<p>Note: - In case of theft/burglary/fire or any physical damage, the bidder will have to provide replacement of the equipment with same or higher configuration within 30 working days from the date of Non-Tracing Report (NTR) received from concerned local police authority. In case of non-repairable equipment, the bidder will have to provide the replacement of the equipment with same or higher configuration within 30 working days from the logging of issue and identifying the equipment as non-repairable.</p> <p>RFP, 5.7 Payment Terms, Page no: 21</p> <p>Project Milestone</p> <ol style="list-style-type: none"> Delivery, Installation and Configuration of Equipment - 70% of the contract value User Acceptance Test (UAT) - 10 % of the contract value Successful running of the devices after one year from the date of User Acceptance Test (UAT) - 10 % of the contract value Successful running of the devices after Two year from the date of User Acceptance Test (UAT) - 5 % of the contract value Successful running of the devices after Three year from the date of User Acceptance Test (UAT) - 5 % of the contract value 	<p>Asking for insurance on devices after delivery makes this an impractical clause and no OEM / Bidder can fulfil this clause. As per standard procurement policies the goods are under insurance till the goods are delivered to the consignee. Once the goods are delivered to the consignee and post receipt inspection is completed, the warranty period for the devices starts.</p> <p>Hence, in case of any issues or damages of the devices, it is covered under warranty and the bidder/OEM shall not be responsible for any type of physical damage / theft after the delivery, many of which can be intentional. Please note that asking for insurance for the project period will be immensely costly for the project.</p> <p>Hence, we request the Department to remove the clause.</p>	<p>We would like to inform that UAT is conducted at the time of bid evaluation / award of the bid and is irrelevant during the time of delivery.</p> <p>As per our understanding, the Department wishes for a Pre-Dispatch and / or Post Receipt inspection.</p> <p>Also, holding back a 30% of contract value for three years is unnecessary as the Department is already asking for a 5% PBG which would ensure that the service terms and deliverables are met.</p> <p>Please note that partial payment always causes the bidders to the transfer the cost of interest to the quotation price, which in turn increases the cost of procurement. Hence, please amend the payment clause to -</p> <p>"100% payment within 30 days of submission of invoices and delivery challan."</p>	As per RFP

(Handwritten signatures and marks)

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BEPC/TRP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		RFP, 5.7. Payment Terms, Page no: 22	Service Levels and Penalty Terms: Supply and complete acceptance testing for 100% of the ordered quantity at all locations of device(s) within 75 days of issuance of LOI/ Work Order by the BEPC		We would like to inform the Department that given the huge quantity of supply, any OEM would require at least three batches to deliver this quantity to their bidders. It takes OEM at least 15-20 days to release the first batch to the bidder after the issuance of the Purchase Order. Hence, it would not be realistically possible for any bidder to complete the delivery of 1,61,138 Tablets in 75 days. We request the Department to extend the delivery timeline to at least 90 days. We also request the Department to apply penalty terms as per the extended delivery timeline. Hence, we request the Department to kindly change Service and Penalty Terms as	Please refer corrigendum - 1 attached with this clarification
		RFP, 6.1 Minimum Technical Specifications, Page no: 26	OEM Eligibility Criteria: - Service Centre/Collection points at every district HQ across Bihar State or can be opened within 30 days after award of Contract.		We suggest the Department to ask for OEM Authorized Service Centres in at least 90% of the districts of Bihar at the time of bid submission. All reputed OEMs have their authorized service centres in majority of the districts of the state, and if the OEM is a fly by night operator, then post the award of the bid it shall hastily appoint multi-brand local collection points in order to showcase service coverage. These collection points do not have trained service personnel, spare parts and diagnostic tool to offer timely resolution. It must be noted that unavailability of established service network is detrimental to the success of the project as it is not in the capacity of students to resolve any issues with their tablets among their peer group. An established network of existing service centres will ensure that it is well equipped with spare parts and trained personnel who can resolve any service issues or queries faced by the students. Hence, we request the Department to kindly ask for – “OEM / Bidder must have a functional service centre in each district of the state. At the time of bid submission, the OEM / Bidder must have functional service centres at 90% of the districts of the state (list of service centres in this regard must be uploaded with the bid document). Functional service centres at remaining districts of the state shall have to be established within 30 days of award of contract by successful bidder/OEM. Declaration for the same should be uploaded at the time of bid submission.”	As per RFP
		RFP, 7.12 Manufacturers' Authorization Form (MAF), Page no: 39	Manufacturers' Authorization Form (MAF) (To be submitted in OEM letter head)		We would like to inform the Department that OEMs have their own standard format for Manufacturer Authorization Form (MAF) which is provided to the bidders. It would not be possible for OEMs to provide MAF in the format given by the Department. Instead, the Department can ask for bid-specific MAF which includes bid number and details. Hence, we kindly request the Department to ask for – “OEM Authorization Documents Required: Bid specific MAF issued by OEM in OEM letterhead”	As per RFP

Sl. No.	Name of Firm	Bidding Document Reference (Number/Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks	
5	Datamini Technologies (India) Limited.	6.1 Minimum Technical Specifications Pg No. 26	Additional Request Secure chat feature in MDM	Additional Request Two 24x7 Toll Free Helpdesk no. (manned support, IVR shall not be accepted) operational in min. 2 languages Hindi & English	Average OEM Turnover should be minimum 100 Cr for last 3 Years.	As per RFP	
					<p>MDM should also have secure chat feature which will allow the Department and School Administration to communicate with the teachers. Secure chat allows to send end-to end encrypted secure messages, documents, and media of all formats. It allows formation of group with large number of users with no upper limits unlike private messaging applications and the Department can take advantage of this by making block wise groups for the teachers for broadcasting of messages, documents and media. These groups are formed via IMEI and hence un-authorized persons cannot access the chat groups.</p> <p>Secure chat also has free Voice Calling feature available for IMEI to IMEI. With free Voice calling, the users can place secure voice calls over internet to each other instead of using mobile network.</p> <p>Hence, please ask for -</p> <p>"MDM with Secure Chat to be provided. MDM enrolment should happen automatically through Google Zero touch or OEM equivalent platform. MDM license should be provided for 24 months. MDM needs to provide Secure Team Chat with following features - Secure chat only between authorized Department Personal through IMEI numbers. No outsider should be allowed to join the chat. Team chat with ability to create groups, should be able to share content, should support voice call through IMEI number. Chat to be end-to end encrypted with encryption to be At-rest and In-transit. MDM Solution along with Secure Chat needs to be installed in 3 quoted tablet devices through Google Zero Touch or OEM equivalent platform and needs to be submitted before Bid opening date and time"</p>	<p>Majority of the issues faced by any end-user are software related which can be resolved over telephonic guidance and/or through remote access of the device. With 24x7 Toll free Helpdesk number, the students can reach out to the Helpdesk Support at any time of the day or night without waiting for the next working day. In case, their issue cannot be resolved remotely, a slot at their nearest service centre can be booked for the very next day. The OEM's must also have its own Android Service Application which will ensure a hassle-free service experience for the users.</p> <p>Kindly, we request the Department to kindly ask for -</p> <p>"OEM of the tablet should have at least Two 24x7 Toll Free Helpdesk no. (manned support, IVR shall not be accepted) operational in min. 2 languages Hindi & English. Toll Free nos. should be indicated on OEM website. OEM should have their own Android service application wherein details of toll-free no. should be mentioned. OEM should have on Android Service Application having the following 3 features in the Service App a. Service Centre Locator, b. Book a repair, c. Feedback"</p>	Agreed
					<p>The asked OEM Turnover of 100 Crores is restricting the Indian OEM brands from participating in the Tender as the business was affected in the COVID period which reduced the average turnover. Due to this only selected OEMs will be able to offer their product in the tender. Hence we request you to please consider keeping the 100 Crores turnover for OEM/Bidder, this will enable better participation as well as allow Indian brands also to bid in this tender, especially when the Govt of India and PMO are focusing on manufacturing in India. Thus we request you either allow last 3 years average OEM Turn Over as 44 Crores or make it applicable to OEM/ Bidder.</p>		

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		6.1 Minimum Technical Specifications Pg No. 26	Technical Specs Point No. 3 RAM	4 GB or more	We Request you to Reduce 3 Gb instead of 4 Gb as No Tablet Brands available these specs with 8 " tab as other specs compliance as per 8 " tab requirement.	Please refer corrigendum - 1 attached with this clarification
		6.1 Minimum Technical Specifications Pg No. 26	Technical Specs Point No. 4 Flash Memory	64 GB	We Request you to Reduce 32 Gb instead of 64 Gb as No Tablet Brands available these specs with 8 " tab as other specs compliance as per 8 " tab requirement.	Please refer corrigendum - 1 attached with this clarification
		6.1 Minimum Technical Specifications Pg No. 26	Technical Specs Point No. 12 Camera	2MP+8MP	We Request you to Increase Camera Capacity and make 5+8 . So that better cam should be Purchase.	As per RFP
		6.1 Minimum Technical Specifications Pg No. 26	Technical Specs Point No. 12 Camera	1*Spin Micro USB Interface	We Request you to please Change as Type C Requested to allow for 2 sim so that in network weak area Teachers can use another network.	Please refer corrigendum - 1 attached with this clarification
6	Pinkal Jayswal Arftee Infotech Pvt. Ltd.	Specification Tab, Pg No. 26	RAM	4 GB or more	Request to change to 2 GB or More to enable maximum participation and to fit in budget no company has 4 GB in 8" category	Please refer corrigendum - 1 attached with this clarification
		Specification Tab, Pg No. 26	Flash Memory	64 GB or more	Request to change to 32 GB or more for maximum participation as in 8 " 32 GB is maximum flash memory and same can fit in the budget as per the department	Please refer corrigendum - 1 attached with this clarification
			In case 4 GB 64 GB is must request for change of processor to Octa core 2.0 GHz, with 8.7" IPS Screen with 1340X800 Resolution and 5MP front and 8 MP Rear camera with Flash Light.			Please refer corrigendum - 1 attached with this clarification
		Section 5.7, Payment Term Page No. 21	Payment Term:	1. Delivery, Installation and Configuration of Equipment: 70% of the contract value 2. User Acceptance Test (UAT): 10 % of the contract value 3. Successful running of the devices after one year from the date of User Acceptance Test (UAT): 10 % of the contract value. 4. Successful running of the devices after Two year from the date of User Acceptance Test (UAT): 5% of the contract value. 5. Successful running of the devices after Three year from the date of User Acceptance Test (UAT): 5% of the contract value.	We would like to place our request that please revised payment term keeping in view of budget of the project and ease of implementation as below: 1. Delivery, Installation and Configuration of Equipment: 90% of the contract value. 2. User Acceptance Test (UAT) and submission of warranty certificate of entire contract period: 10 % of the contract value.	As per RFP
7	KAUSHIK MITRA Chief of Technology & Business LOGICAL LEARNING COMPANY P LIMITED		1. ALLOW IV / CONSORTIUM FOR OEM CUM BRAND TO BID AS OEM PLAYER ALONG WITH THE BIDDER 2. ALLOW TURNOVER OF OEM TO BE AROUND 60 CRORE MAX TO ALLOW US TO BID ALONG WITH MANY MORE MII OEM 3. ALLOW THE OEM TO HAVE SUPPLIED 5000 PCS OR 10% MAX IN ANY ONE ORDER FOR THE TENDER & NOT HIGHER TO ENSURE QUALIFICATION 4. PLS REMOVE CERTIFICATION FOR UL AS ITS PERTAIN TO OEM IN EUROPE / US STANDARDS BESIDE ISO 20001 5. GIVE MORE POINTS & CONSIDERATION FOR AN OEM TO BE CONSIDERED FOR MAKING BOTH TABLET HARDWARE & DEVELOP MDM SOFTWARE IN THIS PROJECT FOR BETTER COMPLIANCE			As per RFP & Please refer corrigendum - 1 attached with this clarification
8	U/mashankar Dubey Regional Manager- East	Specification Tab, Pg No. 26	RAM	4 GB or more	Request to change to 3 GB or More to enable maximum participation and to fit in budget no company has 4 GB in 8" category	Please refer corrigendum - 1 attached with this clarification

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Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
	ACER LIMITED Ltd		Flash Memory	64 GB or more	Request to change to 32 GB or more for maximum participation as in 8" 32 GB is maximum flash memory and same can fit in the budget as per the department	Please refer corrigendum - 1 attached with this clarification
			Note: - In case 4 GB 64 GB is must request for change of processor to Octa core 2.0 GHz, with 8.7" IPS Screen with 1340X800 Resolution and 5MP front and 8 MP Rear camera with flash Light.			
9	TimesPro, G-02, 18th floor, Lotus Corporate Park, CTS no.185/A, Graham Firth Compound, Western Express Highway, Goregaon East, Mumbai 400063, India.	4.1 PRE-QUALIFICATION CRITERIA Page no. - 15 4.2 Technical Evaluation Criteria Page no. 17 Specification Tab, Pg No. 26	Average Turnover in system integrator - The bidder should have an average annual turnover of INR 150 Crores in last 3 audited financial years (2020 - 2021 & 2021 - 2022-2023) The bidder should have average annual turnover in last 3 financial years 2020-21, 2021-22 and 2022-23 - 150 crore RAM Flash Memory	To enable the participation of financially stable and capable bidders, we kindly request the authority to consider raising the turnover requirement from 150 crores to 500 crore To enable the participation of financially stable and capable bidders, we kindly request the authority to consider raising the turnover requirement from 150 crores to 500 crore 4 GB or more 64 GB or more	Average Turnover in system integrator - The bidder should have an average annual turnover of INR 500 Crores in last 3 audited financial years (2020 -2021 & 2021 - 2022-2023) The bidder should have average annual turnover in last 3 financial years 2020-21, 2021-22 and 2022-23 - 500 crore - 10 marks Request to change to 3 GB or More to enable maximum participation and to fit in budget no company has 4 GB in 8" category Request to change to 32 GB or more for maximum participation as in 8" 32 GB is maximum flash memory and same can fit in the budget as per the department	As per RFP As per RFP Please refer corrigendum - 1 attached with this clarification Please refer corrigendum - 1 attached with this clarification
		5.1 Payment Terms Page no. 21 & 22	Delivery, Installation and Configuration of Equipment. - 70% of the contract value User Acceptance Test (UAT) - 10 % of the contract value Successful running of the devices after one year from the date of User Acceptance Test (UAT) - 10% of the contract value Successful running of the devices after Two year from the date of User Acceptance Test (UAT) - 5% of the contract value Successful running of the devices after Three year from the date of User Acceptance Test (UAT) - 5 % of the contract value	Considering the overall upfront investment, we would like to request an amendment to the payment terms.	Delivery, Installation and Configuration of Equipment. - 80% of the contract value User Acceptance Test (UAT) - 5 % of the contract value Successful running of the devices after one year from the date of User Acceptance Test (UAT) - 5% of the contract value Successful running of the devices after Two year from the date of User Acceptance Test (UAT) - 5% of the contract value Successful running of the devices after Three year from the date of User Acceptance Test (UAT) - 5 % of the contract value	As per RFP
		5.4 Timeline Page no. 21	The necessary installation, & Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package, should be completed within the time duration of THREE MONTHS (03) from the date of issue of Purchase Order	We kindly request the department to extend the timeline of the project, considering the scale and complexity of the project.	The necessary installation, & Procurement, Supply & Installation of tablet Computers for Teachers Resource Package, should be completed within the time duration of FOUR MONTHS (04) from the date of issue of Purchase Order	Please refer corrigendum - 1 attached with this clarification

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BEPC/TRP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		3.22 PERFORMAN CE BANK GUARANTEE (PBG) Page no. 14	The successful bidder must furnish an unconditional and irrevocable bank guarantee/ demand draft, in a format acceptable to BEPC, GoB valid for the contract term, of a value equivalent to 5% of the contract value within 07 days of award of Letter of Intent (LOI).	Considering the project value, we request the department to reduce the performance bank guarantee value from 5% to 3%	The successful bidder must furnish an unconditional and irrevocable bank guarantee /demand draft, in a format acceptable to BEPC, GoB valid for the contract term, of a value equivalent to 3% of the contract value within 07 days of award of Letter of Intent (LOI)	As per RFP
		4.1 PRE- QUALIFICAT ION CRITERIA Point - 16	Purchase Order (PO) should be in the name of bidder only. Consortium Purchase Order will not be considered for evaluation.	Purchase Order (PO) should be in the name of bidder only. The consortium Purchase order be accepted for the evaluation, if the participating bidder was the lead bidder.	Purchase Order (PO) should be in the name of bidder only. Consortium Purchase order will be considered for evaluation.	As per RFP
		General	Considering the project's value and geographical challenges, we recommend that the authority kindly consider splitting the bid into three bidders/zones/ schedules.	We would like to know the estimated budget of the project. This information will assist us in preparing the financial projection and assessing the viability of the project.		As per RFP
10	Ashish Kumar Jha Agnatel India Pvt. Ltd.	Pg. No. 16	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein. - One project not less than the amount 120,00,00,000/- (One Twenty Crores Only) OR Two projects of a similar nature in system integration) not less than the amount 90,00,00,000/- (Ninety Crores Only) OR Three projects of similar nature in system integration, not less than the amount 60,00,00,000/- (Sixty Crores Only)	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein. - One project not less than the amount 100,00,00,000/- (One Hundred Crores Only) OR Two projects of a similar nature in system integration) not less than the amount 60,00,00,000/- (Sixty Crores Only) OR Three projects of similar nature in system integration, not less than the amount 30,00,00,000/- (Thirty Crores Only)	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein. - One project not less than the amount 100,00,00,000/- (One Hundred Crores Only) OR Two projects of a similar nature in system integration) not less than the amount 60,00,00,000/- (Sixty Crores Only) OR Three projects of similar nature in system integration, not less than the amount 30,00,00,000/- (Thirty Crores Only) "Similar nature" is defined as the supply, installation, and commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of the bidder only. Consortium Purchase orders will not be considered. All the components should be included in a single PO.	As per RFP
			"Similar nature" is defined as the supply, installation, and commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of the bidder only. Consortium Purchase orders will not be considered. All the components should be included in a single PO.			

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		Pg No. 17	"The bidder should have Experience in the execution of similar projects under State or Central Government in the last five years as of 31.03.2023. "Similar nature" is defined as: Supply, installation, and commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/ Organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of the bidder only. Consortium Purchase orders will not be considered." Evaluation Criteria Project Value Up to 180 Cr. Marks 15 Project Value more than 180 Cr. Marks 25		Marking suggestions Project value up to Rs 50 Cr. For 15 Points. Project value more than Rs 75 Cr. For 25 Points	As per RFP
		Pg. No. 21	Payments Terms Delivery, Installation and Configuration of Equipment. Payment %: 70% of the contract value Documents Required : 1. Original Delivery Challan 2. Original Invoice (in triplicate)	Kindly, clarify the reason of asking bidder turnover as 150 Cr.* Whereas OEM turnover has been asked as 100 Cr as per second clause of 6.1 Minimum Technical Specification. We Request you to make OEM Turnover as 1000 Cr.	We would like to request you to make as 90% against Delivery, Installation and Configuration of Equipment. And 10% of the project value against the below mentioned criteria: 1. Demonstration of Equipment 2. Warranty Certificate for THREE(3) Years from the date of User Acceptance Test (UAT) Since the successful bidder is supposed to submit ePBG for the project performance.	As per RFP
		Pg. No. 26	Average OEM Turnover should be minimum 100 Cr for last 3 Years.			As per RFP
		Pg. No. 21	1-year standard OEM Carry in warranty or 2 Years (Not more than that)	Kindly clarify the warranty period for Tablet and battery of the tablet.		As per RFP
11	Avmash Singhmetavisi O COMPUTING INDIA PVT LTD	3-9(a)-10		a) Bidders shall submit, along with their Bids, EM/D of INR 300 lacs (Three Crores only) in the form of DD/Bank Guarantee issued by any Scheduled bank a. The successful bidder must furnish an unconditional and irrevocable bank guarantee/ demand draft, in a format acceptable to BEPC, GoB valid for the contract term, of a value equivalent to 5% of the contract value within 07 days of award of Letter of Intent (LOI)		As per RFP
		3-22 --14				As per RFP
		4.1(b)-15				As per RFP
		4.1 (c)- 15				As per RFP

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No. BEP/CTRP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		4.1 d		Net worth - The company must be positive net worth in last three financial years ending with 31st March 2023 (i.e., 2020-2021 & 2021-2022, 2022-2023)	Net worth - The company must have positive net worth in any of the Two financial years out of three ending with 31st March 2023 (i.e., 2020-2021 & 2021-2022, 2022-2023)	Please refer corrigendum - 1 attached with this clarification
		4.1 (e)		The bidder must have valid ISO 9001 & ISO 14001 Certificate as on date of submission of this RFP	The bidder must have valid ISO 9001 Certificate as on date of submission of this RFP	As per RFP
		4.1 (g)		The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount 120,00,00,000/- (One Twenty Crores Only) OR Two projects of similar nature in system integration) not less than the amount 90,00,00,000/- (Ninety Crores Only) OR Three projects of similar nature in system integration, not less than the amount 60,00,00,000/- (Sixty Crores Only) "Similar Nature" Is defined as: Supply, Installation & Commissioning of IT Hardware I.e., Desktop/Laptop/TAB/Any other IT Equipment In Reputed Schools/Colleges/Universities/Organizations under State Govt/Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. All the components should be included in a single PO	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount 40,00,00,000/- (Fourty Crores Only) OR Two projects of similar nature in system integration) not less than the amount 30,00,00,000/- (Thirty Crores Only) OR Three projects of similar nature in system integration, not less than the amount 20,00,00,000/- (Twenty Crores Only) "Similar Nature" Is defined as: Supply, Installation & Commissioning of IT Hardware I.e., Desktop/Laptop/TAB/Any other IT Equipment In Reputed Schools/Colleges/Universities/Organizations under State Govt/Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. All the components should be included in a single PO	As per RFP
		5.4		The necessary installation, & Procure ment, Supply & Installation of Tablet Computers for Teachers Resource Package, should be completed within the time duration of THREE MONTHS (03) from the date of issue of Purchase Order	The necessary installation, & Procure ment, Supply & Installation of Tablet Computers for Teachers Resource Package, should be completed within the time duration of FOUR MONTHS (04) from the date of issue of Purchase Order	Please refer corrigendum - 1 attached with this clarification
		6.1		Average OEM Turnover should be minimum 100 Cr for last 3 Years	Average OEM Turnover should be minimum 100 Cr (India/Global) for last 3 Years	As per RFP
		6.1		The OEM of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years	The OEM/Bidder of Tab should have executed minimum one order of at least 10% Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years	Query not clear hence not addressed
		6.1		ISO 9001, ISO 20000-1, ISO 14001, BIS, CE, Ro Hs, CB, EPR, SAR, ISO 27000, SA 8000 & EPR	ISO 9001, BIS, CE, Ro Hs, CB, EPR, SAR & EPR, SA8000	Please refer corrigendum - 1 attached with this clarification
		6.1		OEM should have presence in India for more than 10 years.	OEM should have presence in India/GLOBAL for more than 10 years.	As per RFP
		6.1		Speakers - 2 inbuilt Stereo Speakers	For a Tablet only 1 Speaker is Sufficient for Output	As per RFP

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Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
12	Extramarks Himanshu Shekhar	Clause no 3.22 PERFORMANCE BANK GUARANTEE (PBG)	The successful bidder must furnish an unconditional and irrevocable bank guarantee/demand draft, in a format acceptable to BEPC, GoB valid for the contract term, of a value equivalent to 5% of the contract value within 07 days of award of Letter of Intent (LOI).	As per the guidelines issued by Honble Ministry of Finance, Government of India the maximum percentage of PBG for any project should not exceed 3%.	We request to reduce the PBG to 3% of Project Cost.	As per RFP
		Clause no 4.1 (b) Legal Entity	The bidder must be a company registered in India under Indian Companies Act 1956/2013 and must have GST registration & up-to-date Income Tax Return, PAN Number as on 31st March 2022 and must be having business operations in India for the last ten years as on 31st March 2022.	The Bidder should be a Company registered under Indian Companies Act 1956/2013 and should be in existence from last 08 years.	Request for relaxation in existence of company.	As per RFP
		Clause no 4.1 (e) Certifications	The bidder must have valid ISO 9001 & ISO 14001 Certificate as on date of submission of this RFP.	ISO 14001 is an international standard for environmental management systems and this is applicable to the OEM who produces the Tablet.	We request to remove the ISO 14001 Certificate from the the eligibility criteria of the bidder as it is applicable to the company who produces tablet.	As per RFP
		Clause no 4.1 (g) Technical Capability	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount (120,00,00,000/- (One Twenty Crores Only) OR Two projects of similar nature in system integration) not less than the amount (90,00,00,000/- (Ninety Crores Only) OR Three projects of similar nature in system integration, not less than the amount (60,00,00,000/- (Sixty Crores Only)	We request to consider the experience of IT equipments i.e supply of tablet/laptop/Desktops in Schools as a part of experience during the last three years can be considered and on-going certificate can be accepted.	Ongoing certificate along with the work order/agreement can be accepted as a part of experience.	As per RFP
			"similar Nature" is defined as: Supply, Installation & Commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/ Universities/Organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder only.			

Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No.BEPC/TRP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
13	Gaurav Garg Deputy Manager Lava International Limited Mobile No. 999998058 Email Id- Gaurav.garg@lavainternational.in	Clause 4.1 (g), Page No 16	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein. - One project not less than the amount 120,00,00,000/- (One Twenty Crores Only) OR Two projects of similar nature in system integration) not less than the amount (90,00,00,000/- (Ninety Crores Only) Read the clause	The bidder/OEM must have successfully undertaken at least the following numbers of similar assignments of value specified herein. - One project not less than the amount (120,00,00,000/- (One Twenty Crores Only) OR Two projects of similar nature in system integration) not less than the amount (90,00,00,000/- (Ninety Crores Only) Read the clause	We request the department to consider the experience of OEM also as this clause may restrict to allow only few bidders and participants since there are very less bidders in the India who have such experience in Government. So kindly relax the condition and accept OEM credentials in Experience	As per RFP
		Clause 5.7 Page No 21	Payment Terms	Kindly release the complete 100 percent payment post the delivery and submission of the material	Since the value is huge and most of the amount is release after years which do not even meet the margin of the bidder. It will create financial cash flow issue for all the companies. Hence kindly release the payment 100 percent for smooth delivery. Moreover, the department is already have the performance guarantee clause to cover the risk factor	As per RFP
		Clause 5.7 Page No 22	Service Level and Penalty Terms: Supply and complete acceptance testing for 100% of the ordered quantity at all locations of device(s) within 75 days of issuance of LOI/ Work Order by the BEPC	Supply and complete acceptance testing for 100% of the ordered quantity at all locations of device(s) within 120 days of issuance of LOI/Work Order by the BEPC	Since the Quantity is very high, we request the department to provide atleast 120 days to complete the delivery. Moreover the department can add the part delivery clause	Please refer corrigendum - 1 attached with this clarification
		Clause 6.1 Page No 26	Minimum Technical Specifications Certifications:- ISO 9001,ISO 20000-1, ISO 14001,BIS, CE, ROHS, CB, EPR, SAR, ISO 27000, SA SOOO & EPR	Minimum Technical Specifications Certifications:- ISO 9001,ISO 20000-1, ISO 14001,BIS, CE, ROHS, CB, EPR, SAR, ISO 27000, SA SOOO & EPR	Kindly remove the certifications like ISO 20000-1, ISO 27000, SA SOOO since department is already asking for ISO 14000 and 9001 along with International certificate which is enough as per Indian Standard and to evaluate the performance of the devices. Putting the additional certificate will restrict the participation only.	Please refer corrigendum - 1 attached with this clarification
14	Mahabir Prasad Dobryal Manager -B2B Business Mobile 9210851819.	OEM Eligibility Criteria (Page No 26 of RFP)	OEM should have presence in India for more than 10 years.	OEM should have presence in India for more than 5 years.	It is Restrictive' in nature and favors a single OEM. Thereby we request you to incorporate OEM presence in India for more than 5 years. This will allow a healthy competition to the department	As per RFP
		OEM Eligibility Criteria (Page No 26 of RFP)	The OEM of Tab should have executed minimum one order of at least 1070 Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years.	The OEM/ bidder of Tab should have executed minimum one order of at least 1070 Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years.	This will allow a healthy competition to the department	As per RFP
		cpu	Up to 2GHz, Quad Core or better	Please incorporate the processor speed of 1.6 Ghz or higher With Octa core Processor.	We provide tablets with Octa core processor(atleast one) and there is 8 core in octa core processor. while Quad core has 4 cores. The bid requires 4 GB RAM and 64 GB storage for which the Processor speed of 1.6 GHz or higher is sufficient for the smooth functioning of the device. In most bids, this is an acceptable norm across board. we also use the latest cortex arms which is key to the processor and improves efficiency and productivity. Thereby we request you to incorporate the processor speed of 1.6 Ghz with Octa core processor or higher	Please refer corrigendum - 1 attached with this clarification

Sl. No.	Name of Firm	Bidding Document Reference (Number/Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		Operating system	Android 10 operating system	Please add - Android 12 operating system with 2 years of OS upgrade and 3 years of monthly security updates	Operating System we suggest that you go with the latest available Android 12 Operating System with additional 2 OS upgrade. We also suggest that you include 3 years of Monthly Security Updates along with OS upgrades, as they security updates will help keep the devices safe from security threats and malwares	Please refer corrigendum - 1 attached with this clarification
		Certificate	ISO 9001,ISO 20000-1, ISO 14001,BIS, CE, ROHS, CB, EPR, SAR, ISO 27000, SA S000 & EPR	ISO 9001:2015 BIS, CE, ROHS, CB & EPR	Please ask the India base certificate.	Please refer corrigendum - 1 attached with this clarification
		Warranty			There is some discrepancy in warranty period, Please confirm on warranty period	As per RFP
15	Rohit Karyar M/S Geelken Seating Collection Pvt. Ltd.	Clause 4.1 Pre- Qualification Criteria, Point (g) Page 16	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: - One project not less than the amount {120,00,00,000/- (One Twenty Crores Only)} OR Two projects of similar nature in system integration) not less than the amount {90,00,00,000/- (Ninety Crores Only)} OR Three projects of similar nature in system integration, not less than the amount {60,00,00,000/- (Sixty Crores Only)}	Experience of OEM should be considered. Please amend it as Bidder/OEM		As per RFP
		Clause 4.2 Technical Evaluation Criteria, Point (2) Page 17	"similar Nature" is defined as: Supply, Installation & Commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/Organizations under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. All the components should be included in a single P. O.	Kindly amend it as Bidder/OEM.		As per RFP

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		Clause 4.2 Technical Evaluation Criteria, Point (3)	The bidder should have Experience in Implementation of Project with Monitoring tools/Portal in Government Schools/Institution under State or Central Government/ Autonomous Body in last five years as on 31.03.2023.	Kindly amend it as Bidder/OEM.		As per RFP
		Clause 6.1 Minimum Technical Specification.	RAM - 4 GB or more	Kindly amend it as 3 GB or More		Please refer corrigendum - 1 attached with this clarification
		Clause 6.1 Minimum Technical Specification.	Flash Memory - 64 GB or more	Kindly amend it as 32 GB or more		Please refer corrigendum - 1 attached with this clarification
16	Saurabh Sharma Manager Sales - Govt Deppro Technologies Pvt. Ltd.	26	OEM should have presence in India for more than 10 years	Request to change from 10 year to 4 Year		As per RFP
		17	Technical Evaluation Criteria Project Value 180 Cr	request to consider OEM + Bidder or OEM/ Bidder Project Value		As per RFP
		26	Certifications SA 8000/erp CPU Up to 2GHz, Quad Core or better	Request To Remove the SA 8000 Certifications Request To Change to 1.6 Ghz processor		Please refer corrigendum - 1 attached with this clarification Please refer corrigendum - 1 attached with this clarification
17	Krunal Baldaniya Earth Syscom Pvt. Ltd	4.1 PRE-QUALIFICATION CRITERIA, Sr.no (G) technical Capability page no:16	The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: One project not less than the amount (120,00,00,000/- (One Twenty Cores Only) OR Two projects of similar nature in system integration) not less than the amount (90,00,00,000/- (Ninety Cores Only) OR Three projects of similar nature in system integration, not less than the amount (60,00,00,000/- (Sixty Cores Only)	you have ask in this tender bidder should have an average annual turnover of INR 150 Cores in last 3 audited financial years (2020 -2021 & 2021 -2022,2022-2023) this is contradict terms in this tender. So we are requesting you to Please change the bidder technical capability of last three financial year.	Request to Please change. The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: One project not less than the amount (50,00,00,000/- (Fifty Cores Only) OR Two projects of similar nature in system integration) not less than the amount (25,00,00,000/- (Twenty-five Cores Only) OR Three projects of similar nature in system integration, not less than the amount (15,00,00,000/- (fifteen Cores Only) "similar Nature" is defined as: Supply, Installation & Commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/Org- n ization under State Govt./Central Govt./PSUs/ Autonomous body in last five years Purchase Order (PO) should be in the name of bidder only	As per RFP

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
			similar Nature is defined as: Supply, Installation & Commissioning of IT Hardware i.e., Desktop/Laptop/TAB/Any other IT Equipment in Reputed Schools/Colleges/Universities/Organisation under State Govt./Central Govt./PSUs/ Autonomous body in last five years. Purchase Order (PO) should be in the name of bidder only.			
		6.1 Minimum Technical Specifications - OEM Eligibility Criteria page no:26	Average OEM Turnover should be minimum 100 Cr for last 3 Years.	Request to Please change OEM turnover As per tender Value	Average OEM Turnover should be minimum 1000 Cr for last 3 Years.	As per RFP
		6.1 Minimum Technical Specifications - OEM Eligibility Criteria page no:26	The OEM of Tab should have executed minimum one order of at least 1070 Units of the total bid quantity either directly or through its partner in any Central/ State Government/PSU in last 3 Financial Years.	Request to Please change	The OEM of Tablet should , the Bidder or his OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products (Like: tablet Computer, Smartphone,laptop Etc) to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year	Please refer corrigendum - 1 attached with this clarification
		6.1 Minimum Technical Specifications -1- Operating system, page no:26	Android 10 or latest	Request to Please change Android 10 to 13 is latest and you have ask 3 year warranty as par tender	Request to Please add 3 years of OS Upgrades and 3 years of monthly security Updates from OEM Provide undertaking same.	Please refer corrigendum - 1 attached with this clarification
		6.1 Minimum Technical Specifications -1- CPU , page no:26	Up to 2GHz, Quad Core or better	Request to Please change	Up to 1.6 GHz, Octa core or better	Please refer corrigendum - 1 attached with this clarification
		6.1 Minimum Technical Specifications -20- Warranty , page no:26	1-year standard OEM Carry in warranty or 2 Years (Not more than that)	Request to Please change	3-year OEM On Site warranty.	As per RFP
		6.1 Minimum Technical Specifications -2- Certifications , page no:26	ISO 9001, ISO 20000-1, ISO 14001, BIS, CE, ROHS, CB, EPR, SAR, ISO 27000, SA 8000	Request to Please change	ISO 9001, ISO 14001, BIS, CE, ROHS, CB, EPR, SAR, ISO 27000	Please refer corrigendum - 1 attached with this clarification


Procurement, Supply & Installation of Tablet Computers for Teachers Resource Package (Bid Ref. No. BEPC/TRP/2023/7311 Dated 18.11.2023)
(e-Tender Id 47793)

Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
18	Vistar Vision	Section 5.7, Payment Term Page No. 21	Payment Term: 1. Delivery, Installation and configuration of Equipment: 70% of the contract value 2. User Acceptance Test (UAT): 10 % of the contract value 3. Successful running of the devices after one year from the date of User Acceptance Test(UAT) 10 % of the contract value. 4. Successful running of the devices after Two year from the date of User Acceptance Test (UAT): 5 % of the contract value.		We would like to place our request that please revised payment term keeping in view of budget of the project and ease of implementation as below: 1. Delivery, Installation and Configuration of Equipment: 90% of the contract value. 2. User Acceptance Test (UAT) and submission of warranty certificate of entire contract period: 10 % of the contract value.	As per RFP
		Section 6.1 Page No. 26	Minimum Technical Specifications RAM: 4 GB or more Flash Memory: 64 GB or more Screen Size: 8 or higher Camera: 2 MP+8MP		We would like to place our request that please amend Technical Specification of TAB keeping in view of budget for TAB as below: RAM: 2 GB or more Flash Memory: 32 GB or more Screen Size: 8 IPS or higher Camera: yes- Rear camera must have flash light	Please refer corrigendum - 1 attached with this clarification
19	TCIL, New Delhi	10. Point No. 3-8- VALIDITY OF PROPOSAL 34. Annexure 2 Clause No. b Page No. 11 point No. 3.9	The Proposal must be valid for a period not less than 90 days from the Proposal Due Date This Proposal is valid till (180 days) from the Proposal Due Date) Bid Security	The validity period is mentioned for different duration as per the clauses, please verify the validity period of the proposal Request to please share Complete Bank details of BEPC for generating Bank Guarantee for EMD		Please read 90 days from the Proposal Due Date State Project Director - BEPC A/c No. 245001000002776 IFSC Code - IOBA0002450
		Page No. 11 point No. 3.9	Bid Security	Request to please confirm the Validity of Bid Security to be submitted along with the tender		Up to 31.03.2024
		Page no 26, Point no 1	Operating system : Android 10 or latest	The current Android version available in the market is Android 14, Android 10 version is old. Kindly request to update the Tab to Android 13 or latest for latest technologies	Operating System : Android 13or latest	Please refer corrigendum - 1 attached with this clarification
		Page no 26, Point no 2	CPU : Up to 2GHz, Quadcore or better	The specifications are less in configuration, for extensive usage kindly request to make it as 2.8GHz, Octo core or better. This will enable seamless usage of the device.	CPU : Up to 2.8GHz, Octo core or better	Please refer corrigendum - 1 attached with this clarification
		Page no 26, Point no 3	RAM : 4GB or more	Request to increase the RAM to 8GB or more, as it will ensure in faster access of data for the teachers on a daily usage	RAM : 8GB or more	Please refer corrigendum - 1 attached with this clarification
		Page no 26, Point no 4	Flash Memory : 64GB or more	Request to increase the Flash Memory to 256 GB or more, as it will help the user for offline storage of the content and can be very useful in day to day classroom	Flash Memory : 256GB or more	Please refer corrigendum - 1 attached with this clarification
		Page no 26, Point no 5	Extended Micro SD : Up to 256 GB	Request to increase the External Micro SD to 512 GB, as it will help the user to access data easily	Extended Micro SD : Up to 512 GB	Please refer corrigendum - 1 attached with this clarification

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Sl. No.	Name of Firm	Bidding Document Reference (Number/ Page)	Content of RFP requiring Clarification	Points of Clarification Required	Suggestions	Remarks
		Page no 26, Point no 8	4G LTE	The latest available in the market is 5G. Request to make it as 5G as it will enable in faster net access.		As per RFP
		Page no 26, point no 11	Resolution : 1280 X800 IPS panel with atleast 350 NIT Brightness	Request to increase the resolution to 1920X 1080 . will enable user for better viewing and clarity	Resolution : 1920X 1080 IPS panel with atleast 350 NIT Brightness	Please refer corrigendum - 1 attached with this clarification


 (शाहजहाँ)
 प्रशासी तदाधिकारी